

The information for running the RPM Client on a Citrix or Remote Desktop Server is below.

***** These instructions no longer apply if you are running RPM version 6.0.0 A or later. This only applies to versions before 6.0.0 A (which includes 6.0.0 or 5.x.x versions). The RPM Client can be installed in this environment with no additional changes needed. Starting in version 6.0.0 A, RPM will use each user's Home Drive and Home Path Windows environment variables to create a unique RPM Client folder for running the RPM Client program. You can see this location in the Local Path on the System Info screen under the Help menu in RPM for each user. *****

Each user must be able to run their own unique copy of the RPM client program. You cannot run the RPM Client on the C: drive in this case. For people using a shared server (such as on Citrix/Remote Desktop Server), the RPM Client installation instructions are below.

1. Make sure every user has a "home" drive that is mapped to the same network drive letter. For example:

Assume you have a drive on your server where you keep a folder for each user based on their network logon name:

\\Server1\Users\John (where John is the actual network logon name) \\Server1\Users\Jane (where Jane is the actual network logon name)

When John logs on, you would want his user drive mapping to be:

F: which is mapped to \\Server1\Users\John

When Jane logs on, you would want her user drive mapping to be:

F: which is mapped to \\Server1\Users\Jane

Regardless of which user is logged on, they would have an F: drive mapping to their individual user folder. They each need their own individual folder - this can't be a shared folder for all users.

2. Install the client program on the Citrix/Remote Desktop Server by running the RPMClientSetup.exe from the RPM Server\Client Install path. Use the default installation path. Once the client install is complete, you will need to change the registry key to F:\RPM Client (or whatever drive letter you are using for the home drive). The registry key can be found in HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Complete Computer Solutions, Inc.\RPM Client\LocalPath

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